



8 Awesome Benefits of the Prowler Proof warranty



Superior design and our world class manufacturing standards mean we can offer a warranty that can be trusted. It's just one more way we're 'creating a safer place[®]' when you choose Prowler Proof.

1. Full Replacement warranty

Because of the way they're constructed, the Prowler Proof warranty is a Full Replacement warranty. Our frames are welded and then the mesh permanently secured into the frame. Once constructed, there is no way to pull them apart. It's one of the reasons our products are so secure and it's also the reason that we fully replace the product exactly as it was originally ordered, we don't try to repair the defective piece. When we replace the product we also replace accessories such as rollers, hinges and locks, so you get an entirely new product.

2. Transferable

We are so confident in our product's longevity, that the Prowler Proof warranty covers the product in its original installation, not the original purchaser. Our products are identified by their product label so we do not require the original invoice, or for the person claiming on warranty to prove they are the original purchaser, we can look the product up in our system.

3. Our warranty covers our whole range of screens

There's no confusion with our warranty. We know all of our products are made to the same premium standard, and so therefore we offer our 10 year full replacement warranty across all of our screen products, from ForceField to Insect. Accessory items such as locks, handles, hinges, rollers, door closers, etc. are independently covered by warranties supplied by their manufacturers.

4. No cost to the purchaser for making a warranty claim

There is no charge to the homeowner for making a warranty claim with Prowler Proof. We also provide a rebate to our authorised dealers for their time, as part of the warranty process, to ensure no costs are passed on to the homeowner if there is an issue with their Prowler Proof product.

5. No penalty for not registering warranty

All products are automatically registered. There is no requirement on the homeowner to register their details to activate the warranty. The details provided by our authorised dealers, at the point of ordering the product from us, are all we need. The warranty begins from the date of sale on the invoice.

6. Fabrication faults

As Prowler Proof manufactures all of our products in our PROBE world class rated factory, there is no exclusion for fabrication faults in our warranty, as we know all products are made to the same consistent, high quality standard.

7. Consumer confidence in our support

Prowler Proof will cover our warranty, even if the original dealer is no longer in business, or no longer a Prowler Proof dealer. Prowler Proof will arrange for another dealer to visit the homeowner and assist with installation etc.

8. No cumbersome cleaning requirements

We've designed and manufacture products that suit Australian conditions. This has allowed us to provide homeowners with simple to follow Care and Maintenance instructions. No matter your location, we have no exclusions for not using specific branded cleaning solutions, and no rigid cleaning schedules that must be followed.



For more information please don't hesitate to contact us on 07 3363 0666 or email us on info@prowlerproof.com.au or use the QR to read the full warranty T&C's